



The Radio Shop

A division of JRM Enterprises



3834 Sunwood Drive Redding, CA 96002-4902

Annual 47 C.F.R. 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 62.2009(e) CPNI Certification for 2011

Received & Inspected
JAN 17 2012
FCC Room

Date Filed: January 9, 2012

Company covered by this certification: James Robert McKeown, dba The Radio Shop ("Company")

Form 499 Filer ID: 827734

FRN: 0002013340

Name of signatory: James R. McKeown

Title of signatory: Sole Proprietor

I, James R. McKeown, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operation procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See C.F.R. 64.2001 et seq.*

Attached to this certification, as Exhibit A, is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, e. g., instances of improper access by employees, instances of improper access to online information by individuals not authorized to view the information).

Sincerely,

James R. McKeown
The Radio Shop (a Sole Proprietorship)
3834 Sunwood Drive
Redding, CA 96002-4902

No. of Certificates 0+4



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Exhibit A

Accompanying Statement to Annual Certification of CPNI for 2011

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Company has not used CPNI except as included in 47 U.S.C. 222(d) exceptions.

- a) The Company has not sought customer approval of the use of CPNI since CPNI is not used.
- b) The Company has trained all personnel with access to CPNI as to the identification of CPNI and when CPNI may be used and has an express disciplinary process in place for any improper use of CPNI.
- c) The Company has not used CPNI in any sales or marketing campaign.
- d) No outbound sales and marketing campaign can be conducted without management approval and any such campaign would require supervisory review to assure compliance with the CPNI rules.